

PRIVACY POLICY

My Organiser

Last updated: 28.01.2026

My Organiser is committed to protecting your privacy and handling personal information in accordance with the Australian Privacy Principles under the Privacy Act 1988 (Cth).

1. What Is Personal Information

Personal information is information or an opinion that identifies, or could reasonably identify, an individual. This may include your name, address, phone number, email address, and other details you provide to us.

2. Collection of Personal Information

We may collect personal information when you:

- **Submit an enquiry through our website contact form**
- **Contact us by email or phone**
- **Interact with us in person while using our services**

The types of information collected may include your name, phone number, email address, and address.

3. How We Collect Information

Personal information is collected directly from you through electronic communication, in person interactions, or via our website. In some cases, we may receive information from third parties, and we will protect it in accordance with this policy.

4. Use of Personal Information

We use personal information to:

- **Respond to enquiries**
- **Provide and manage our services**
- **Communicate with you about your booking or services**
- **Improve our business operations and customer experience**

5. Disclosure of Personal Information

We may disclose personal information to:

- **Insurers, professional advisers, or service providers where reasonably necessary**
- **Authorities where required by law or legal process**

We do not sell or rent your personal information to third parties.

6. Overseas Disclosure

Some third-party services we use (such as analytics tools) may store or process data outside Australia. By using our website or services, you consent to this disclosure.

7. Cookies and Analytics

Our website may use cookies to improve functionality and user experience.

We use:

- **Google Analytics to analyse website traffic and usage**
- **Facebook and Instagram (Meta) pixels for advertising and marketing purposes**

These services may collect anonymous information in accordance with their own privacy policies.

8. Data Security

We take reasonable steps to protect personal information from misuse, loss, unauthorised access, modification, or disclosure. However, no method of transmission over the internet is completely secure.

9. Access and Correction

You may request access to the personal information we hold about you or request corrections if the information is inaccurate, out of date, incomplete, or misleading. Requests can be made by contacting us using the details below.

10. Complaints

If you have a complaint about how your personal information has been handled, please contact us in writing. We take privacy complaints seriously and will respond within a reasonable timeframe.

11. Changes to This Policy

This Privacy Policy may be updated from time to time. The most current version will be available on our website.

12. Contact Us

My Organiser

Email: admin@myorganiser.com.au

Phone: 0423 114 030

Website: www.myorganiser.com.au